

Architectural Film Warranty May 2013

Product Warranty Statement

Hanita Coatings warrants all SolarZone and SafetyZone brand window films sold and professionally installed to the interior or exterior side of glass against cracking, changing color, crazing, delaminating, demetallizing and adhesive failure as per the table below.

Recommendations by the manufacturer, verbal or in writing are not to be considered confirmation of coverage by this warranty certificate. We warrant the film and not the glazing system or its installation. In the event of film failure, Hanita Coatings will replace the film, or issue credit for the film.

The Limited Warranty coverage begins at the time of installation completion. This Limited Warranty covers only window films approved by the manufacturer for flat glass application, according to the most recent Film to Glass Application Chart at the time of installation.

See Terms and Conditions overleaf

Interior		Warranty Duration
----------	--	-------------------

solar zone	Silver	20 35 50	12 years				
		20 Low-E 35 Low-E		10 years			
solar zone	Cold Steel	20 35 50 70	12 years				
		OptiTune		05 15 22 30 40	12 years		
				Titan Duo		05 15	12 years
						Solar Bronze	
Matte	2 Mil		12 years				
safety zone	Argent (sealed)	50 65	7 years ¹				
		e-Lite		70	10 Years ²		
solar zone	Specialty	BlackOut WhiteOut	5 years				
		UV Filter		12 Years			

safety zone	Clear	(4, 7, 8, 11, 12, 15 Mil)	12 years
		Silver	
solar zone	Cold Steel	35 (6, 10 Mil) 50 (6, 10 Mil)	12 years
		OptiTune	
solar zone	Matte	Matte (5, 12 Mil)	12 years
		e-Lite	

Exterior		Warranty Duration	
		Vertical	Horizontal / Sloped

solar zone	XTRM	Silver	20 XTRM 35 XTRM	Up to 15 years*	5 years
		SkyLite	S20X	-	Up to 10 years*
			PolyZone SkyLite	-	10 years
solar zone	Xtra	Silver	20 Xtra 35 Xtra	7 years	4 years
			50 Xtra	4 years	2.5 years
			Matte Xtra	5 years	3 years
			PolyZone 20 Xtra	4 years	3 years
Titan	07 Xtra	5 years	3 years		
	20 Xtra 35 Xtra	5 years**	2.5 years		
	50 Xtra	4 years	2.5 years		
Solar Bronze	20 Xtra 35 Xtra	4 years	2.5 years		
	OptiLite	75 Xtra	5 years	2.5 years	
safety zone	Clear	Xtra (4, 7 Mil)	5 years	3.5 years	
		PolyZone Xtra (4 Mil)	4 years	3 years	
solar zone	Safe	Anti Graffiti	Xtra (6 Mil)	3 years	2 years
			PolyZone Xtra	3 years	2 years
Silver	20 Xtra (5 Mil)	5 years	3.5 years		

All exterior films require edge sealing; use sealing agent Dow Corning 791, Max 5000 by GE or equivalent neutral approved silicone seal agent for external application.

- Edge Sealing required.** Use Dow Corning 791 or 1199 (clear)
 - Edge Sealing required within a distance of 10 miles/16km from the sea.** Use Dow Corning 791 or 1199 (clear)
- * See terms and conditions
** 5th year prorated to 30% film value

Architectural Film Warranty May 2013

Terms and Conditions

The terms and conditions of this Limited coverage are as follows:

- 1.) Coverage is limited to the original owner of the property at the time of installation. Subject to submission of original warranty document signed by the installer.
 - 2.) In no event shall Hanita Coatings be liable or responsible for loss and or damage, direct, incidental, or consequential, except as expressly set forth herein. This Limited Warranty is made in lieu of all warranties, expressed or implied, and is void if the product has been subject to abuse or improper care. This Warranty gives the purchaser specific legal rights, and the purchaser may have other rights that vary. Hanita Coatings reserves the right to inspect the damaged film/window before replacement. Fraud by the installing dealer or customer shall void this Limited warranty.
 - 3.) The Anti-Graffiti films' warranty covers blistering, bubbling or delaminating from glass when applied to exterior glass properly
 - 4.) This Limited Warranty shall not apply, and shall not be enforceable, when:
 - Dealer's installation practices do not conform to Hanita's published installation policies and procedures.
 - Cleaning and maintenance of film is not in accordance with manufacturer's instructions.
 - Two or more films are applied to the same glass surface.
 - Automotive film is applied to flat glass constructions.
 - Filmed windows are triple or more pane construction, textured, wire film glass, or an IG unit inclusive of a suspended film.
 - Film is applied to any glass on which there is paint, lettering, signs, stickers or other permanent or temporary ornamentation.
- Filmed glass has prior damage, is chipped, cracked, has holes in it, or light is visible between the frame and the glass.
 - Film is applied to non glass substrates (if not specifically permissible).
 - One glass side is more than 3.5 meters (11') and/or the surface of double pane glass has more than 3.7 m² (40') surface area.
 - Altitude is above sea level >7,000ft (2133m): needs prior written approval from Hanita.
 - Film is applied to interior of skylights: needs prior written approval from Hanita.
 - Clear annealed glass is thicker than 9.5mm (3/8" inch), or tinted annealed glass is thicker than 6mm (1/4").
 - Film is only partially applied to glass.
 - Window is shaded by exterior overhangs, extensions, columns, pillars etc.
 - Windows are architecturally odd-shaped larger than 1.8m² (20 sf).
 - Film is applied to any type of laminated glass: needs prior written approval from Hanita.
 - Damage caused by acts of nature (accidents, floods, fire, explosion etc).
- SolarZoneXTRM films**
- SolarZoneXTRM films are to be installed by XTRM-certified installers
 - SolarZoneXTRM films are warranted against cracking, crazing, delaminating, demetallizing and adhesive failure when properly installed in accordance with Hanita Coatings's installation guide on suitable exterior surfaces and edge sealed with approved neutral silicone agents on all four edges.
- Warranty given for SolarZoneXTRM up to 15 years as follows:
 - » Above 40 N Latitude: 12 year full coverage, 13 years - 50% coverage, 14 years - 30% coverage, 15 years - 20% coverage
 - » Other: 11 year full coverage, 12 years - 70% coverage, 13 years - 50% coverage, 14 years - 30% coverage, 15 years - 20% coverage
 - Warranty given for SkyLite product up to 10 years as follows:
 - » Above 40 N Latitude: 10 years
 - » Other: 8 years

AW Ed 12 May 2013 v2

solarzone@hanitaenergy.com | www.hanitaenergy.com

US: www.hanitatek.com | AU: www.hanitapacific.com.au | DE: www.hanita-europa.de

HanitaTek Window Films | 4010 La Reunion Parkway #100 | Dallas, TX 75212 | T: 800-660-5559
info@hanitatek.com | www.hanitatek.com

