



Warranty

Introduction

Feather Friendly® Technologies Inc. developed a technology to apply visible markers to the exterior of windows to mitigate bird collisions thereby reducing bird deaths.

The pattern of the “markers” are of a specific colour and spacing and have proven effective in reducing bird strikes by allowing the birds to see the barrier rather than flying into the reflection or clear glass “fly through” zone. These technologies are marketed as Feather Friendly® solutions.

The base product is a premium outdoor rated film designed for long life with no special maintenance requirements. This film is converted to design specifications providing optimal collision deterrence. Location specific, serviceable life is expected to exceed fifteen years.



Warranty

The following is made in lieu of all other express or implied warranties including any implied warranty of the merchantability or fitness of use.

Feather Friendly® markers are warranted for a period of six (6) years based on the following criteria and conditions:

- This warranty covers product only and does not include removal and/or replacement labour or any incidental costs not directly associated with product.
- Feather Friendly® products will be supplied free of physical damage and visual defects. Report of defective product must be made to Feather Friendly® Technologies Inc. within 60 days of receipt of goods and prior approval must be given before any defective material may be returned.
- Failure based on: Delamination; catastrophic failure on large and expansive areas. Individual markers or specific smaller areas easily removed and replaced without damage to glass. Discolouration; loss or uneven change in colour due to UV and environmental exposure. Not applicable if damage caused by cleaning chemicals/compounds, abrasives, power washing and vandalism.

Feather Friendly® Technologies Inc. reserves the right to inspect damaged product and determine warranty status. Replacement product or original cost of product will be refunded if failure determined to be covered under warranty at the sole discretion of Feather Friendly®.



Installation

Visual Inspection

The following shall apply:

- No missing markers.
- Even placement of markers.
- Consistent spacing on borders.
- Horizontal alignment of markers on adjoining windows.



Cleaning Instructions

Pre Installation

Thoroughly clean glass surface including razor cleaning as necessary to remove all dirt and foreign matter to provide completely clean surface for adhesion of markers.

Post Installation

Common window cleaning solutions such as detergent and water and a soft cloth or synthetic sponge and soft rubber squeegee are recommended. Do not apply heavy pressure. Power washing not recommended. Do not clean for 30 days after installation.

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